

Datchet

Self Help Community Flood Plan

Version 2 - September 2017

HOW TO PREPARE * WHEN TO ACT * WHAT TO DO WHO TO CONTACT * AFTER THE FLOOD

Community or group	Datchet Parish Council
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Address	1, Allen Way, Datchet, Berkshire SL3 9EX <u>Tel: 01753 773499</u>
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E.A. Flood line Quick dial Number	Dial: 0345 988 1188 Wait for the pause then press 1 followed by 173106
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Which Environment Agency flood warnings are you registered to receive?	Lower Thames
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LOCAL FLOOD WARNING TRIGGER



If the level of water reaches the Black Band on the Datchet Flood Pole situated on the riverfront at Datchet (see photo) this is a key trigger for activation of the Community Flood Plan.

Datchet Parish Flood Warning Notice board located on Datchet Library wall will show the E.A. Flood Warning Status.



Parishes and Communities working together

Circulation - Unrestricted

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See E.A. Document - 'What to do Before, During & After a Flood'

Datchet Self Help Community Flood Plan

Foreword:

There are no statutory responsibilities for Parish or Town Councils to plan for, respond to, or recover from emergencies. However it is good practice for communities to identify hazards and make simple plans of how they will respond when faced with an emergency.

It should also be recognised that the Parish or Town Council is not an emergency service. It is not trained, equipped, empowered or resourced to carry out the functions of an emergency service. The response should generally be confined to preparing the community in advance of an emergency, assisting with the welfare of the community during and after an emergency has occurred and provide assistance with warning and informing.

The Datchet Parish Council has prepared this Community Flood Plan to outline the Parish's response to a flood emergency.

This document broadly follows the format of a model template created by the Royal Borough of Windsor & Maidenhead.

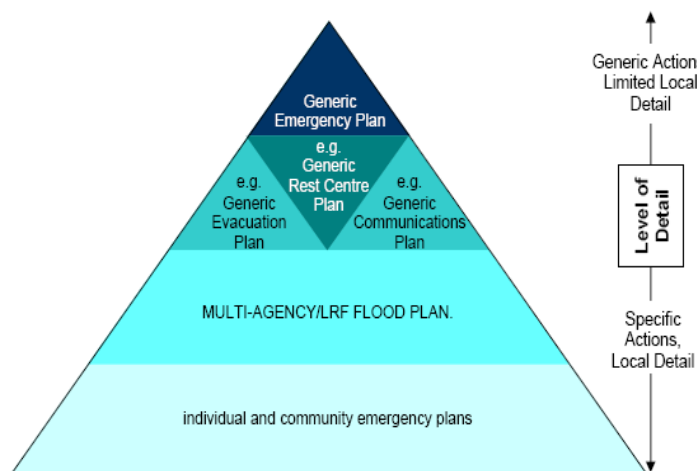
Whilst the Borough Emergency Planning Officer will provide advice and assistance in preparing emergency plans, the completion and maintenance of this plan remains the responsibility of the Parish or Town Councils or their designated representative.

The Parish Council has taken the initiative to identify local issues in response to possible future flood events.

The plan will form part of a series of documents which contribute to "Community Resilience" in line with the recognised National, Regional and Local planning framework. The plan will identify "self help" measures, which will assist the local community in preparing for and responding to flooding.

The plan has been compiled on the basis of experiences encountered on a 'tried and tested' basis within the 2014 flood event.

Planning Diagram



The diagram reflects the generic Emergency plans of RBWM (upper levels), and the Datchet Community Flood Plan (lower levels).

1. Introduction

Datchet resides within a Critical Flood Risk Zone. In the past, there have been significant flood events in the area (1894, 1947 and 2003) which have affected Datchet. 2007 saw major flooding across the country although this had little impact on Datchet. There have been many changes along and adjacent to the river, however, notably the Jubilee River and intensive building developments.

The flooding in January and February 2014 saw Datchet suffer two major flood events. Measures were taken to limit the flood waters through the interventions of the Armed Forces, the Environment Agency, RBWM and the Datchet Flood Warden Team. With the help and co-ordination of the emergency services, especially the Fire Service with their large pumps, the water was removed as quickly as possible which allowed early re-instatement of the drainage system.

However, flood waters did enter properties in Priory Way, Elmcroft, Horton Road and Eton End School. A volunteer centre operated to provide support for the flood operations and communities in need. A marked-up map of the extent of the flood water during this event is available in the Parish Council Office.

DATCHET IN FLOOD - FEBRUARY 2014



Pococks Lane



Central Datchet



Recreation Ground



Horton Road

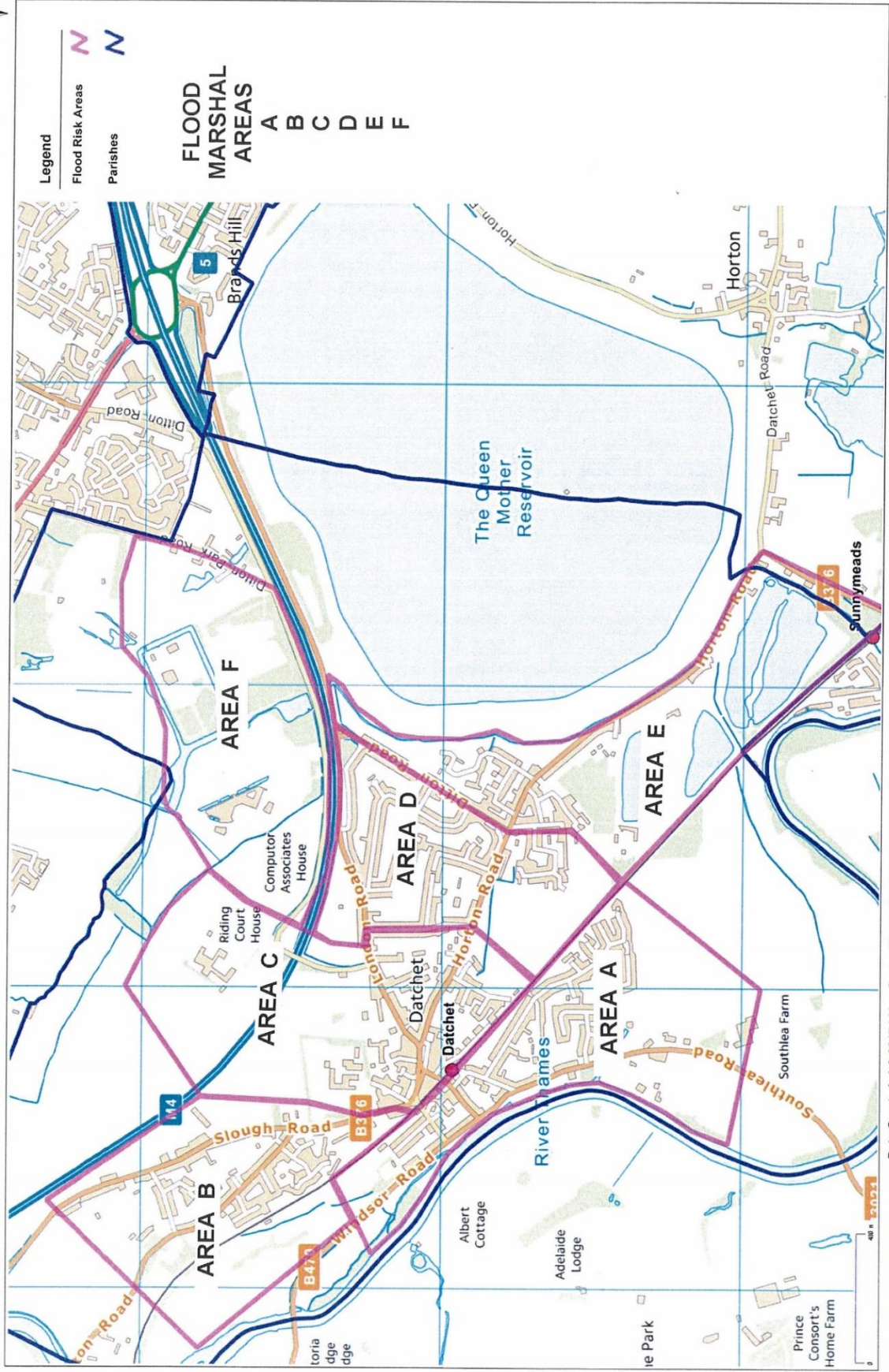
2. Actions to be taken before a flood

2. A – Locations at risk of flooding

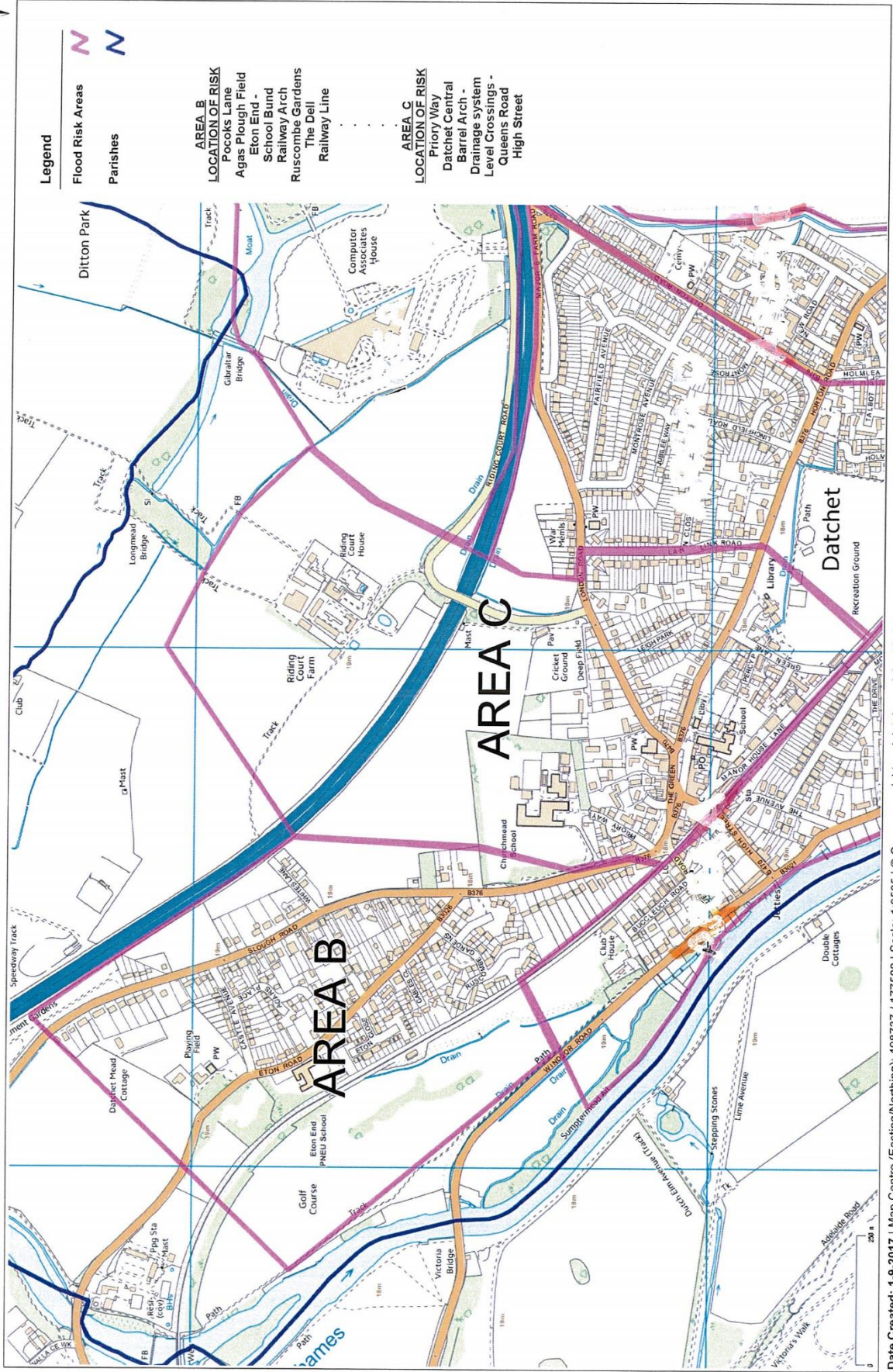
The village has been divided into 6 'At Risk' areas, each of which has an allocated Flood Marshal.

Find out which area you are in from the following table and maps and make a note of this. If in doubt call the Parish Office on 01753 773499 who can advise you, and in times of flood let you know who your Flood Marshal is.

Areas	Location of risk
Area A	'Poplars', Southlea Road 'Elmcroft' Water Inlet, Thames Water Works Golf Course Rail/Golf Course boundary behind club house
Area B	Pococks Lane / Agars Plough Field Eton End School Bund / Railway Arch Ruscombe Gardens / The Dell /Railway Line
Area C	Priory Way Datchet Central / Barrel Arch Drainage System Level crossing Queens Road & High Street
Area D	Recreation Ground Ditch and Branches into Holmlea Road Cobb Close New Road, Culvert / Ditch link to Datchet Common Brook
Area E	Drainage in Horton Road Culvert beneath Rail Line Datchet Common Brook Liquid Leisure Lake Mill Place Caravan Site
Area F	Riding Court Road Gravel works Computer Associates



DATCHET FLOOD MARSHAL AREAS
AREA B AND C



Legend

Flood Risk Areas

Parishes

AREA B

LOCATION OF RISK

- Pococks Lane
- Agas Plough Field
- Eton End -
- School Bund
- Railway Arch
- Ruscombe Gardens
- The Dell
- Railway Line

AREA C

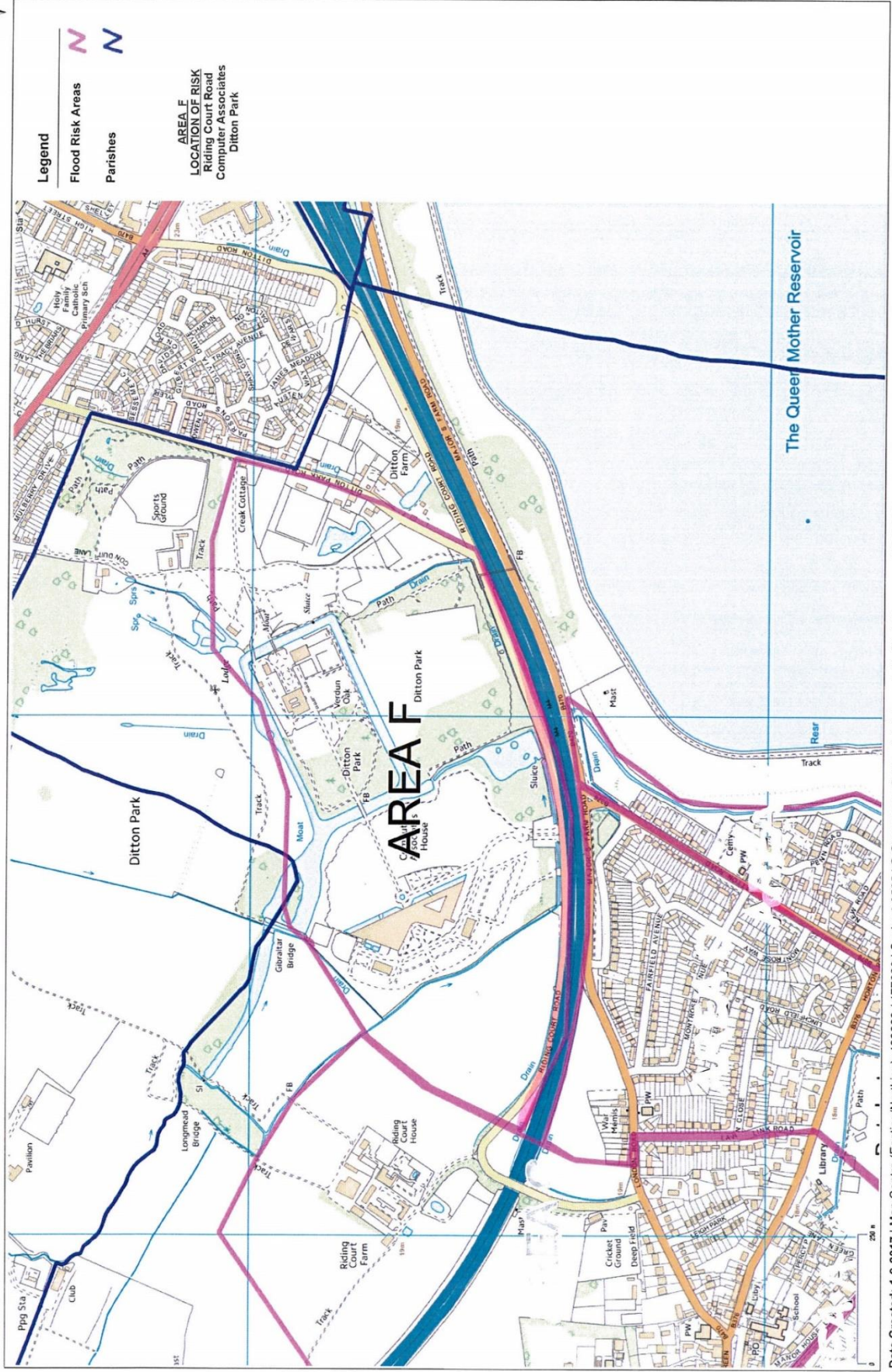
LOCATION OF RISK

- Priority Way
- Datchet Central
- Barrel Arch -
- Drainage system
- Level Crossings -
- Queens Road
- High Street

DATCHET FLOOD MARSHAL AREAS
AREAS A, D AND E






DATCHET FLOOD MARSHAL AREAS
AREA F



2. B - Flood Warnings and Actions to be taken

- Know the following Flood Warning symbols and what they mean.
- Find out where the notice board is outside Datchet Library, 8 Horton Road, SL3 9ER.
- Sign up to the E.A. text alerts by calling 0345 988 1188.
- Visit the EA web site for a 5 day flood risk report at <https://flood-warning-information.service.gov.uk>

Trigger Level See Flood Notice Board outside Datchet Library		Self Help Actions
	Flood Alert - Forecasts that indicate that flooding from rivers and groundwater may be possible. Forecast intense rainfall for rivers that respond very rapidly.	Action - Be prepared to act on your flood plan. Prepare a flood kit of essential items. Monitor local water levels out the E.A website
	Flood Warning - Heavy rainfall forecast to cause flash flooding of rivers and groundwater. Forecast flood from rivers. Observed rising river levels notably on the Datchet Flood Pole (river front Windsor Road) Observation of blockages and defence failures. Actual flooding	Action - Protect yourself, your family and help others. Mover family, pets and valuables to a safe place. Keep a flood kit ready. Turn off gas, electricity and water supplies if safe to do so. Put flood protection equipment in place.
	Severe Flood - Actual flooding where the conditions pose a significant risk to life and / or widespread disruption to communities. On-site observation from flooded locations. A breach in defences or failure of a barrier that is likely to cause significant risk to life. Professional judgement and discussions with partners.	Action - Stay in a safe place with a means of escape. Be ready should you need to evacuate from your home. Co-operate with the emergency services. Call 999 if you are in immediate danger. Do not walk or drive through flowing flood water.
Warning No Longer In Force	Rivers back in bank, levels falling and no significant rain forecast Rivers back below trigger levels that activated initial warning Alerts issued but no resultant flooding and	

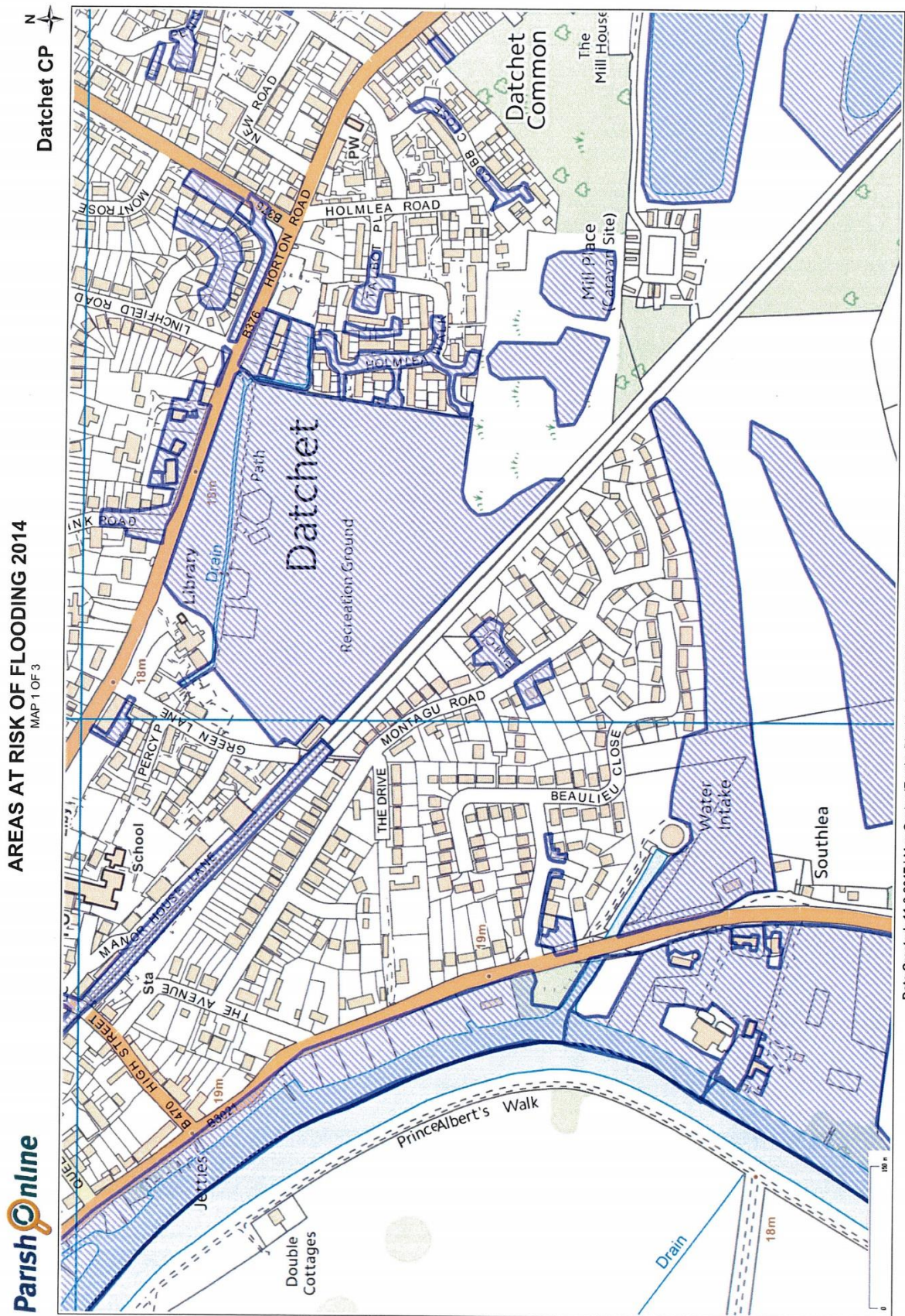
2. C – Source and direction of flooding

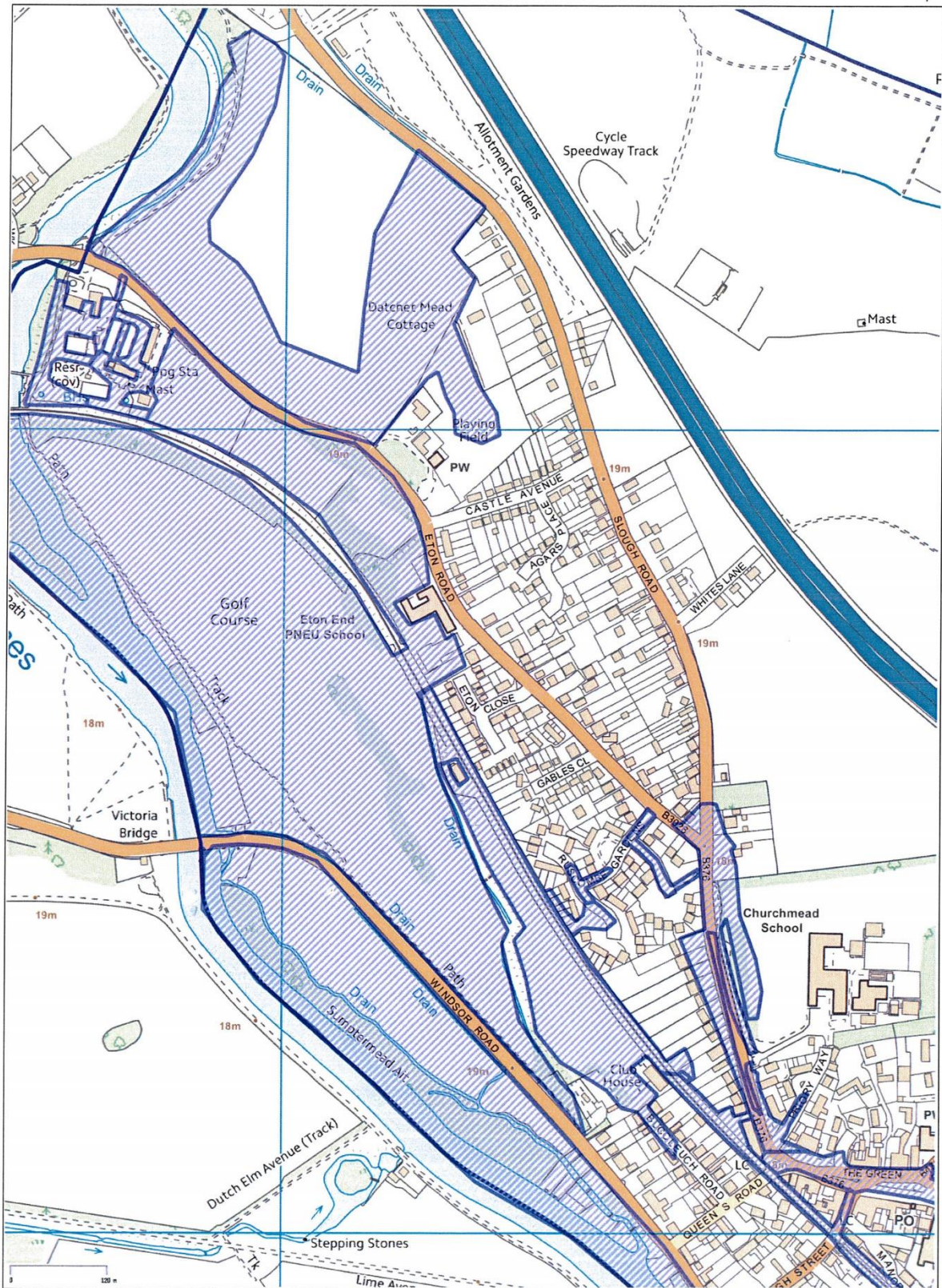
Be aware of the different types of flooding that can affect the village.

Source of flooding	Direction of flooding
<p>River flooding - happens when a watercourse cannot cope with the water draining into it from surrounding land.</p> <p>Groundwater flooding - results from water levels in the ground rising above surface levels. It is most likely to occur in areas situated over permeable rocks, called aquifers.</p> <p>Surface water flooding - happens when heavy rainfall overwhelms the drainage capacity of the local area.</p> <p>Sewer flooding - happens when sewers are overwhelmed by heavy rainfall or when they become blocked. Land and property can be flooded with water contaminated with raw sewage as a result.</p>	<p>The direction of flooding cannot be guaranteed as water finds its own level. It could come up through manhole covers, from the river across land or even up through the ground (water table).</p>

2. D Check the flooding history of your property

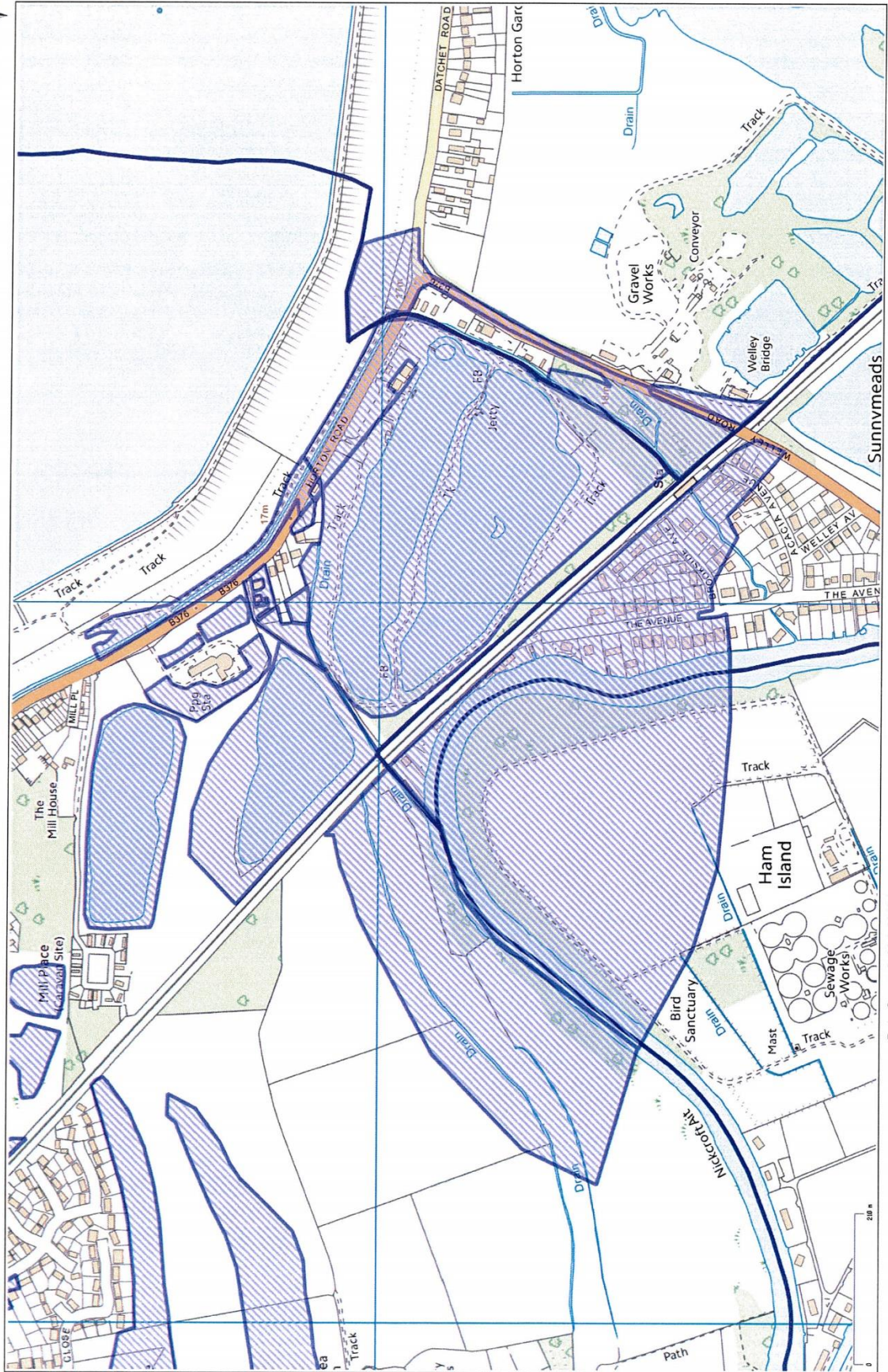
Maps showing Risk of Flooding Sheets based upon the 2014 flood event.





Date Created: 11-9-2017 | Map Centre (Easting/Northing): 498239 / 177727 | Scale: 1:6165 | © Crown copyright and database right. All rights reserved (0100052470) 2017 © Contains Ordnance Survey Data : Crown copyright and database right 2017

AREAS AT RISK OF FLOODING 2014
MAP 3 OF 3






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3. Actions to be taken during a flood

See the table below for the actions to be taken at each stage of a flood event and for sandbag information

3. A – Local flood actions and Sandbags

Action / trigger	Local action	By who	Equipment required	Time required
 Flood Alert	Keeping gullies clear is critical to making sure water can drain away.	Highways RBWM & DPC	Cleaning equipment, gully suckers	1 Hour a day
 Flood Warning	Block the flow route where it may enter your property Listen to your local radio and TV weather forecasts for advice from the emergency services; Make sure you know how to locate the electricity isolation switch and gas main turn off points	Properties are down to each individual homeowner. Highways RBWM and DPC agree road closures and diversions. Put in place traffic management solutions.	Placing flood boards across openings, blocking airbricks, creating sandbag walls or temporary defence systems	Depending on the size of your property.
 Severe Flood	Stay in your property, if safe to do so, until advised otherwise by the emergency services or the floodwater has receded. Do not walk or drive through flowing floodwater.	Emergency Services will advise on action and evacuations. RBWM and DPC to consider requesting military aid and identify suitable rendezvous points	Keep a copy of the following evacuation plan showing safe routes above known flood levels 3. H Wait for instructions on evacuation	

Sandbags

The Borough Council only provides sandbags to homes where there is an imminent risk of flooding. See the Boroughs web page for current information on sandbags at:-

https://www3.rbwm.gov.uk/info/200160/emergencies/1057/extreme_weather

Royal Borough Emergency – Monday to Friday, 8am to 6pm 01628 683804

Royal Borough Emergency – Out of Hours 01753 853517

It is strongly advised that residents who are aware that their homes are at high risk of flooding obtain sandbags from a builders' merchant to enable early preparation, as at times of flooding the Borough Council's contractor may not be able to reach all properties at imminent risk before flooding occurs.

The E A have produced a leaflet on Sandbags and how to use the for flood protection <https://www.gov.uk/government/publications/sandbags-how-to-use-them-to-prepare-for-a-flood>

Post Flood Event – Contaminated sandbags to be removed and destroyed by RBWM.

3. C – Flood Marshals / Flood Wardens

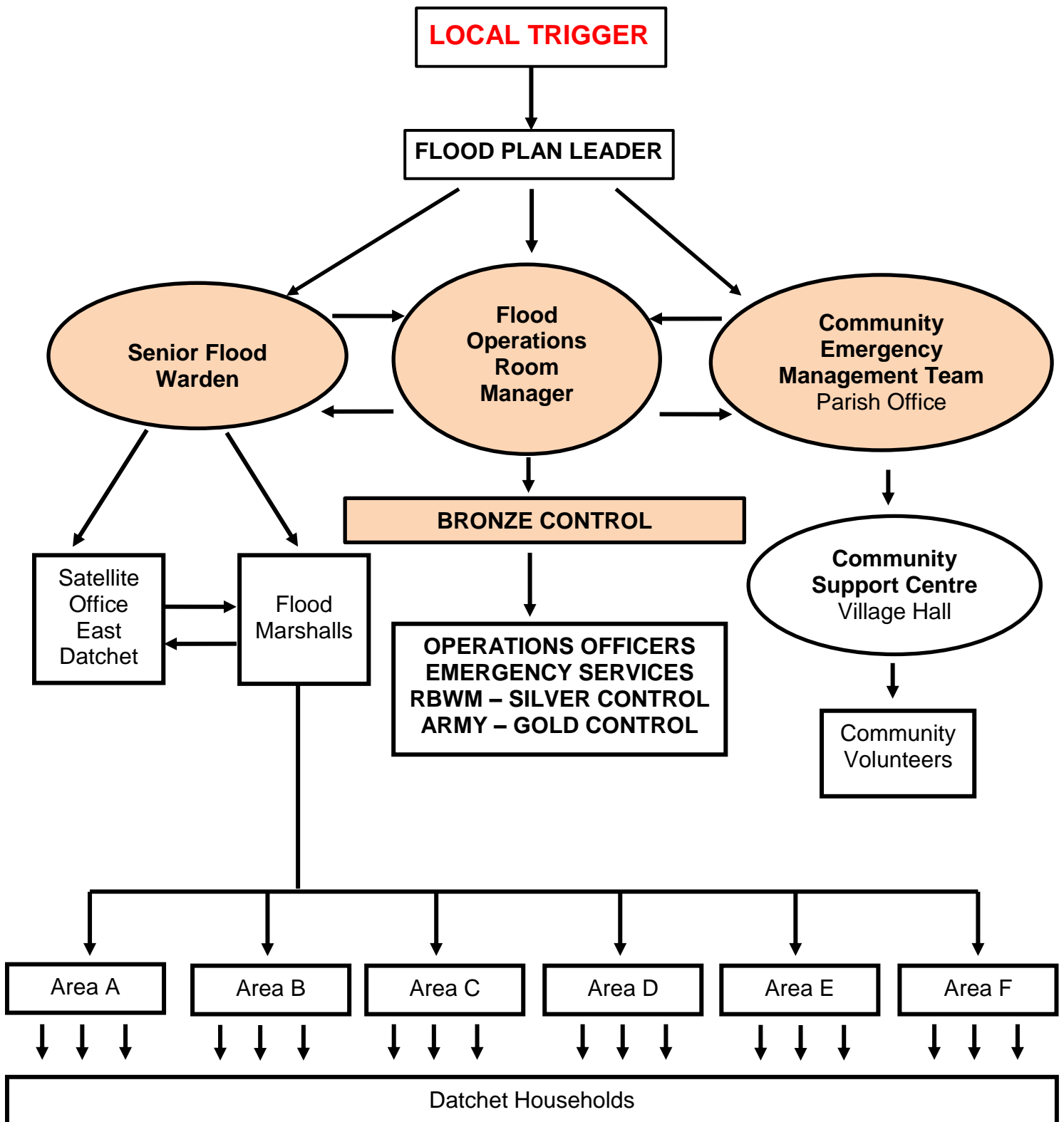
Coordinator and DPC Flood Plan Leader: Cllr Ian Thompson informs Operations Room Manager, Flood Wardens and CEMT who cascade to Flood Marshals and Community Support Centre/Volunteers Manager

NOTE: Full details of Personnel, Wardens and Marshals and activities to support residents is set out in the Full Community Flood Plan held by DPC, RBWM and EA but is withheld in the published 'unrestricted' version to protect confidentiality.

NAME		CONTACT DETAILS
Cllr Ian Thompson	DPC Flooding Spokesperson DCFP Leader	RESTRICTED TO PROTECT CONFIDENTIALITY ANY QUERIES TO BE MADE TO THE PARISH COUNCIL OFFICE ON 01753 773499
David Cannon	Operations Room Manager	
Cllr Andrew Clemens	Datchet Senior Flood Warden	
Denny Loveridge	Satellite Site Flood Warden	
Cllr Mrs J. Stickland Cllr Harry Clasper	Community Emergency Management Team Leaders	
Vacancy	Community Support Centre & Volunteer Manager	
Barbara Desax	Flood Marshal Area A (South)	
Tessa O'Neill	Communication Area A	
Clare Brackenbury	Flood Marshal Area A	
Cllr Peter Darban	Flood Marshal Area B	
Vacancy	Flood Marshal Area B	
Susan Young	Flood Marshal Area C	
Vacancy	Flood Marshal Area C	
Dean Smith	Flood Marshal (Fire Service Liaison) Area D	
Cllr Monica Davies	Flood Marshal Area D	
Denny Loveridge	Flood Marshal Area E	

All details are correct at the time of issue – but will be re-confirmed and updated should a flood event occur

The following diagram depicts the Cascade Structure
for a flood response



3. D – Important telephone numbers

Organisation	Telephone (office hours)	Telephone (out of hours)
Floodline	0845 988 1188	0845 988 1188
Datchet Parish Council	01753 773499	07519750924
Environment Agency	08708 506506	0800 807060
RBWM Emergency Control Room	01628 798888	01753 853517
Fire & Rescue Service	999	999
Police	999	999
Ambulance Service	999	999
Water Company	0800 316 9800	0800 316 9800
Electricity Company	0800 111 999	0800 111 999
Gas Company	0800 111 999	0800 111 999
Radian Housing Association	1753 44	

All details are correct at the time of issue – but will be re-confirmed and updated should a flood event occur

3. E – Available resources

Organisation	Resource	Number	Location
Datchet Parish Council	Tractor and trailer	1	Parish Yard, Green Lane Datchet
Datchet Parish Office	Parish Office	The Parish Office will become BRONZE CONTROL during a flood	1, Allen Way, Datchet
Datchet Village Hall	Village Hall	The hall can hold up to 170 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets requirements etc.	The Village Hall, 3 Allen Way, Datchet.

Datchet Village Hall	Village Hall Foyer	The Foyer of the Village Hall will become the Community Support Centre maned by a team of volunteers. There will be hot drinks and food available to all those who need it.	The Village Hall, 3 Allen Way, Datchet.
St. Mary's Church	Church plus hall	Can hold up to 400 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets requirements etc.	St. Mary's Church, The Green, Datchet.
Datchet Baptist Church	Church plus hall	Can hold up to 100 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets	Datchet Baptist Church, London Road, Datchet.
Cemetery Chapel	Chapel	Can hold up to 50 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets	Cemetery Chapel, Ditton Road, Datchet.

3. F – Arrangements between authorities

Organisation(s)	Agreed arrangement
Datchet Parish Council	Will Action the Community Emergency Management Team and the Parish Office will become BRONZE CONTROL
Computer Associates, Appleton Park, Major Farm Road, Datchet	Datchet Parish Council has identified the Datchet Rest Centre to be located with agreement with C.A.
The Datchet Health Centre	The Datchet Health Centre hold lists of recognised vulnerable residents. Anyone on these lists will be treated as a priority.
RSPCA	The Borough has limited arrangements with the RSPCA / State Veterinary Service and some local Veterinary clinics.
Ditton Farm	Tractors and Telehandler (fork lift)
Upton Car Park	Parking of cars height restriction (6'3")
RBWM	RBWM can arrange transport from Survivor Centres to Rest Centres using RBWM mini buses (Wheelchair adaptable) and a private bus / coach companies. To provide sandbags to homes only where there is an imminent risk of flooding Post Flood Event – Contaminated sandbags to be removed and destroyed by RBWM.

3. G – Vulnerable community, properties and locations

Name	Address	Daytime telephone	Evening telephone	Assistance required
Datchet St. Mary's School	The Green, Datchet,	01753 542982		Pupils & Staff
Churchmead School	Priory Way, Datchet	01753 211330		Pupils & Staff
Eton End School	Eton Road, Datchet	01753 541075		Pupils & Staff
Moores Court, Sheltered Housing	New Road, Datchet	0300 123 1567		Elderly Residents & Staff
The White House	Horton Road, Datchet	01753 541595		Residents & Staff
Datchet Health Centre	Green Lane, Datchet	01753 541268	01189365390	Patients & Staff
Datchet Village Pharmacy	The Green Datchet	01753 541786		Customers & Staff
Little Cygnets	Datchet St. Mary's, The Green Datchet	01753 582564		Students & Staff
The Manor Hotel	The Green, Datchet	01753 543442		Customers & Staff
The Royal Stag	The Green Datchet	0871 951 1000		Customers & Staff

4. Actions to be taken after a flood

Please See the E.A. Document - 'What to do Before, During & After a Flood' - at https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/348920/Flooding_how_to_clean_up_your_house_safely.pdf

Please also see our Flood Awareness Information Leaflet available in the Parish Office, The Bridge, and Datchet Library.
