

# Datchet

## Self Help Community Flood Plan

Version 5 – January 2021

HOW TO PREPARE \* WHEN TO ACT \* WHAT TO DO WHO  
TO CONTACT \* AFTER THE FLOOD

Community or group	Datchet Parish Council	Address	1, Allen Way, Datchet, Berkshire SL3 9HR Tel: <u>01753 773499</u>
E.A. Flood line Quick dial Number	Dial: 0345 988 1188 Wait for the pause then press 1 followed by 173106	Which Environment Agency flood warnings are you registered to receive?	Lower Thames

### LOCAL FLOOD WARNING TRIGGER



If the level of water reaches the Black Band on the Datchet Flood Pole (18.5mts) situated on the riverfront at Datchet (see photo) this is a key trigger for activation of the Community Flood Plan.

Datchet Parish Flood Warning Notice board located on Datchet Library wall will show the E.A. Flood Warning Status.



**Parishes and Communities working together**

Circulation - Unrestricted

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See E.A. Document - 'What to do Before, During & After a Flood'

# Datchet Self Help Community Flood Plan

## Foreword:

There are no statutory responsibilities for Parish or Town Councils to plan for, respond to, or recover from emergencies. However it is good practice for communities to identify hazards and make simple plans of how they will respond when faced with an emergency.

It should also be recognised that the Parish or Town Council is not an emergency service. It is not trained, equipped, empowered or resourced to carry out the functions of an emergency service. The response should generally be confined to preparing the community in advance of an emergency, assisting with the welfare of the community during and after an emergency has occurred and provide assistance with warning and informing.

The Datchet Parish Council has prepared this Community Flood Plan to outline the Parish's response to a flood emergency.

This document broadly follows the format of a model template created by the Royal Borough of Windsor & Maidenhead.

Whilst the Borough Emergency Planning Officer will provide advice and assistance in preparing emergency plans, the completion and maintenance of this plan remains the responsibility of the Parish or Town Councils or their designated representative.

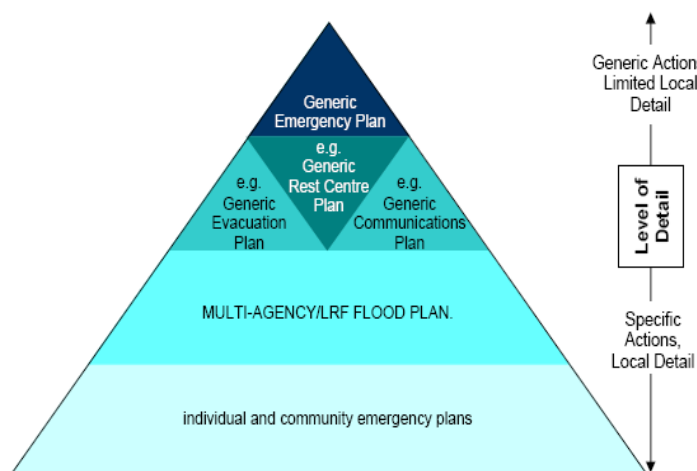
## Background Information:

The Parish Council has taken the initiative to identify local issues in response to possible future flood events.

The plan will form part of a series of documents which contribute to "Community Resilience" in line with the recognised National, Regional and Local planning framework. The plan will identify "self help" measures, which will assist the local community in preparing for and responding to flooding.

The plan has been compiled on the basis of experiences encountered on a 'tried and tested' basis within the 2014 flood event.

### Planning Diagram



The diagram reflects the generic Emergency plans of RBWM (upper levels), and the Datchet Community Flood Plan (lower levels).

# 1. Introduction

Datchet resides within a Critical Flood Risk Zone. In the past, there have been significant flood events in the area (1894, 1947 and 2003) which have affected Datchet. 2007 saw major flooding across the country although this had little impact on Datchet. There have been many changes along and adjacent to the river, however, notably the Jubilee River and intensive building developments.

January and February 2014 saw Datchet suffer two major flood events. The flood level recorded at the Datchet flood pole was 18.75mts, which was above the black marker band. Measures were taken to limit the flood waters through the interventions of the Armed Forces, the Environment Agency, RBWM and the Datchet Flood Warden Team with the help and co-ordination of the emergency services, especially the Fire Service with their large pumps, the water was removed as quickly as possible which allowed the early re-instatement of the drainage system and the protection of utilities.

However, flood waters did enter properties in Priory Way, Elmcroft, Horton Road and Eton End School. A volunteer centre operated to provide support for the flood operations and communities in need. A marked-up map of the extent of the flood water during this event is available in the Parish Council Office.

## DATCHET IN FLOOD - FEBRUARY 2014



Pococks Lane



Central Datchet



Recreation Ground



Horton Road

## 2. Actions to be taken before a flood

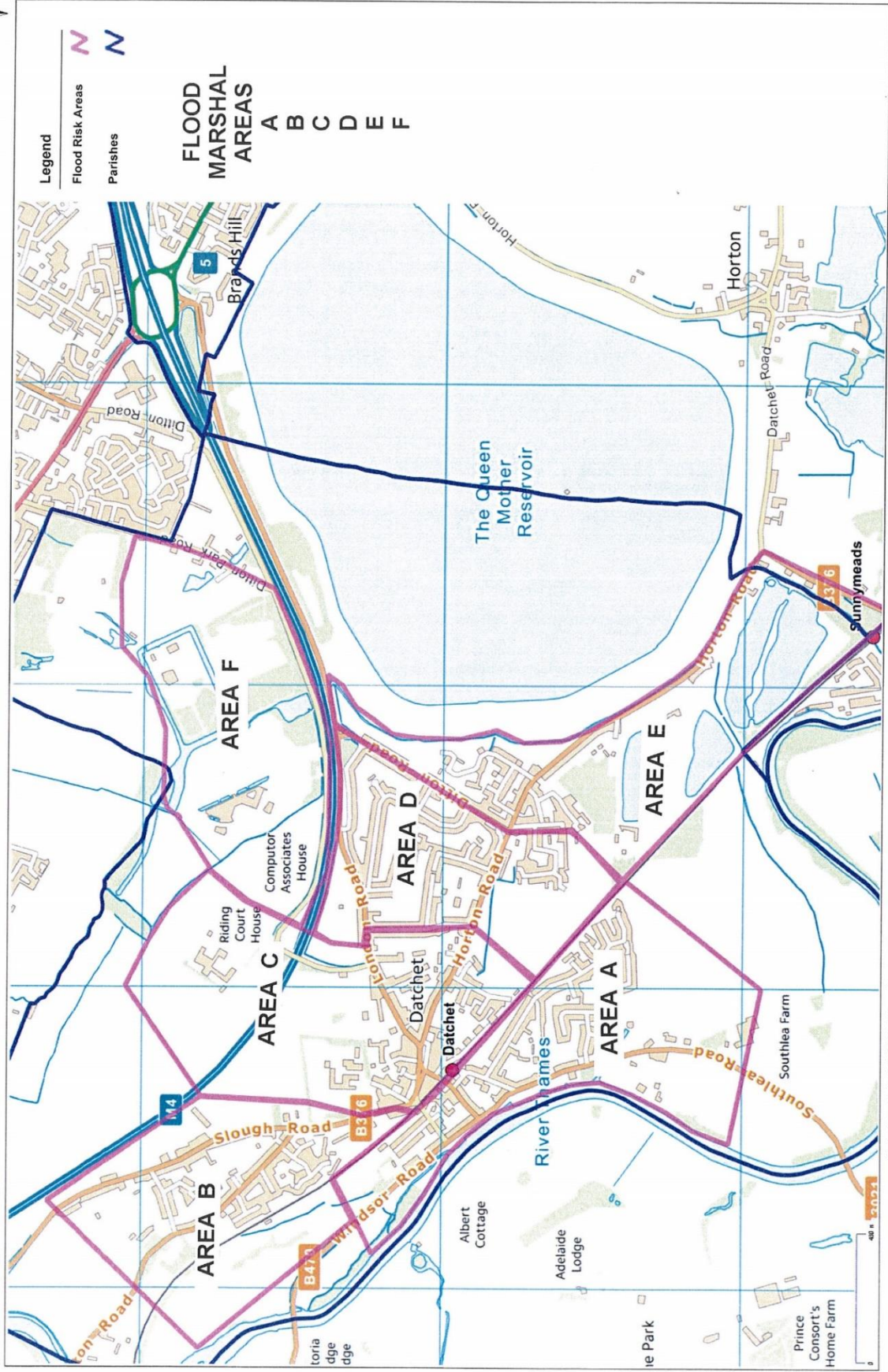
### 2. A – Locations at risk of flooding

The village has been divided into 6 'At Risk' areas, lettered A to F, each of which has an allocated Flood Marshal.

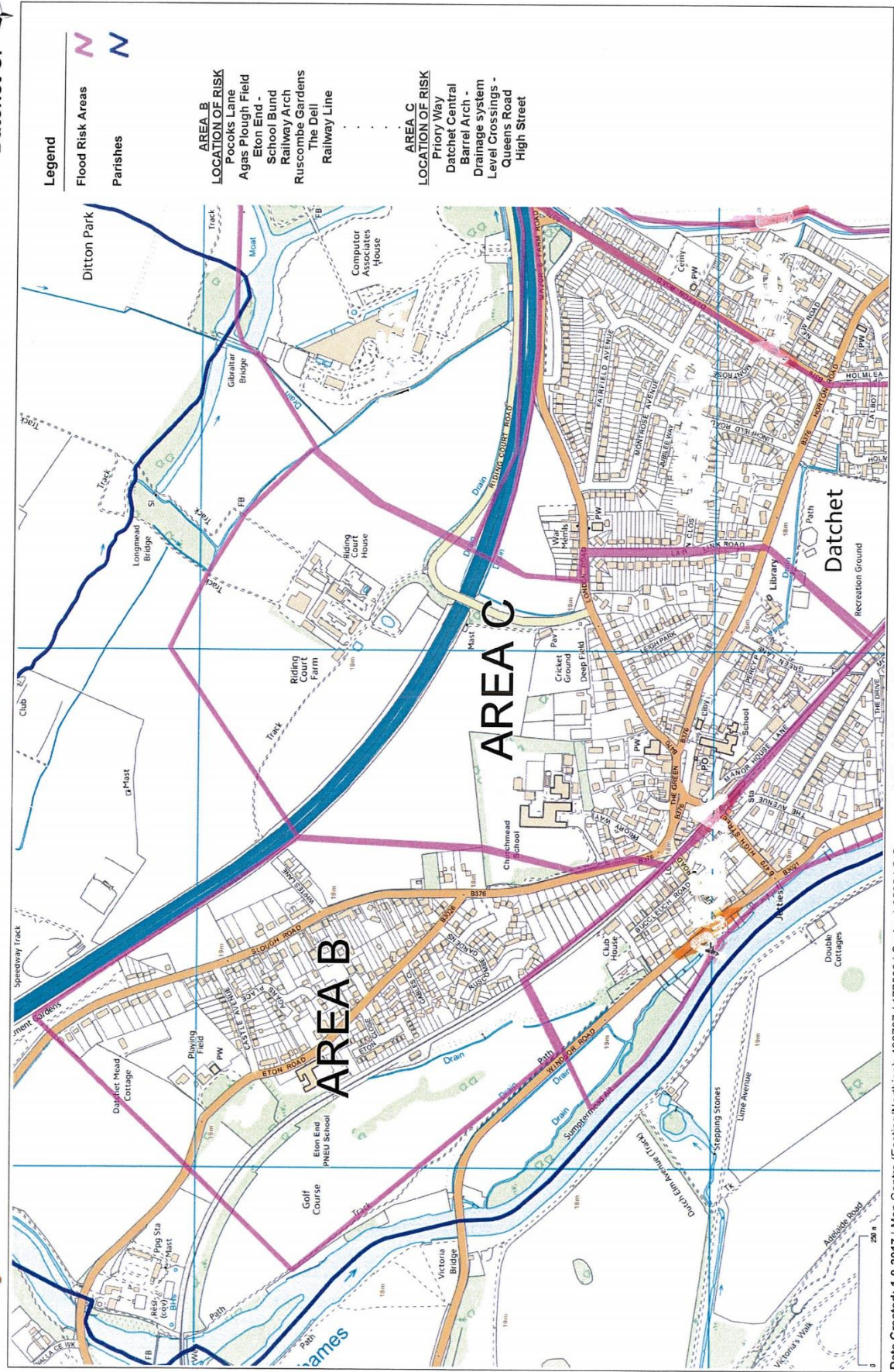
Find out which area you are in from the following table and maps and make a note of this. If in doubt call the Parish Office on 01753 773499 who can advise you, and in times of flood let you know who your Flood Marshal is.

Areas	Location of risk
<b>Area A</b>	'Poplars', Southlea Road 'Elmcroft' Water Inlet, Thames Water Works Golf Course Rail/Golf Course boundary behind club house
<b>Area B</b>	Pococks Lane / Agars Plough Field Eton End School Bund / Railway Arch Ruscombe Gardens / The Dell /Railway Line
<b>Area C</b>	Priory Way Datchet Central / Barrel Arch Drainage System Level crossing Queens Road & High Street
<b>Area D</b>	Recreation Ground Ditch and Branches into Holmlea Road Cobb Close New Road, Culvert / Ditch link to Datchet Common Brook
<b>Area E</b>	Drainage in Horton Road Culvert beneath Rail Line Datchet Common Brook Liquid Leisure Lake Mill Place Caravan Site
<b>Area F</b>	Riding Court Road Gravel works Computer Associates







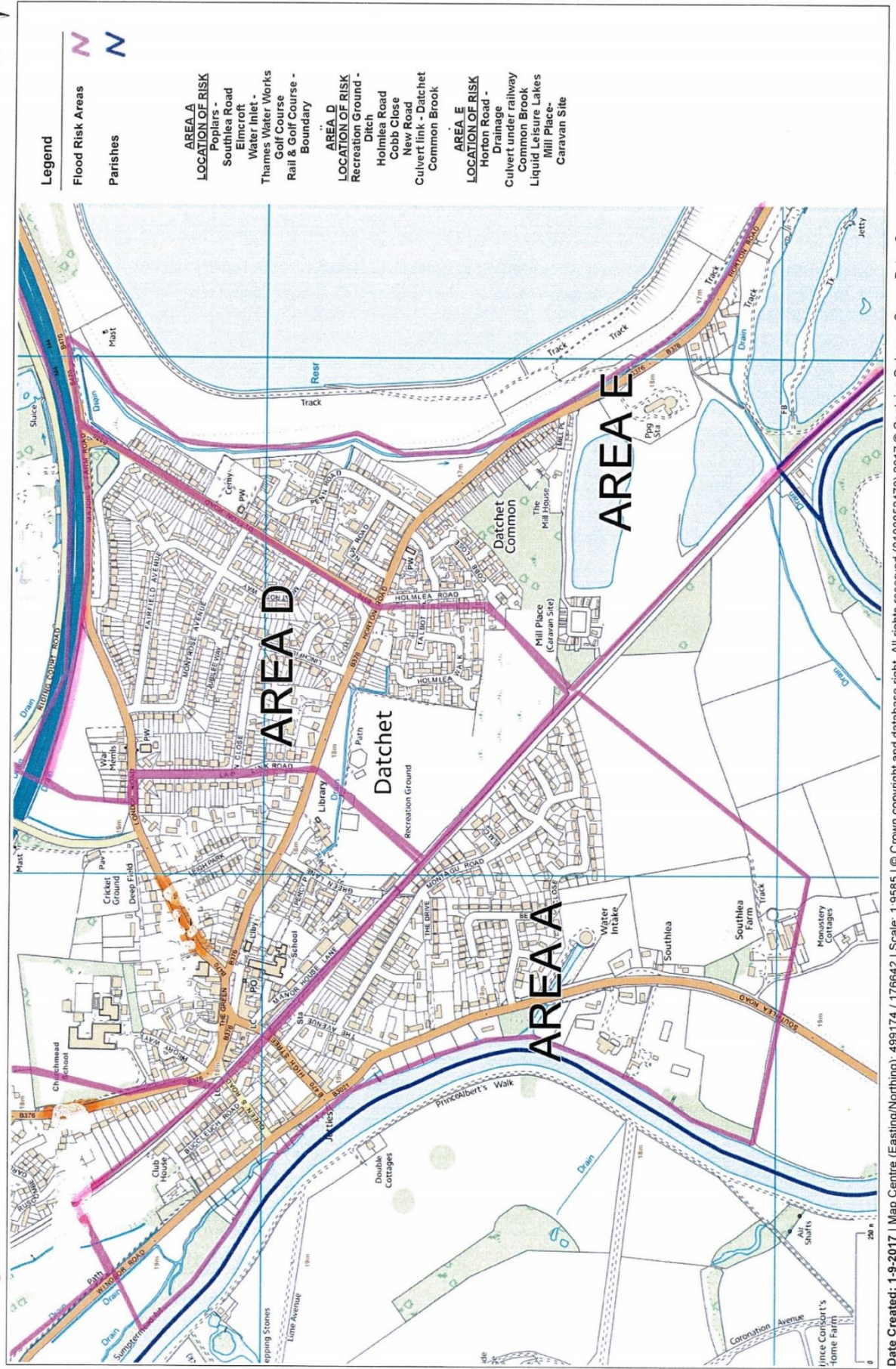




# DATCHET FLOOD MARSHAL AREAS AREAS A, D AND E



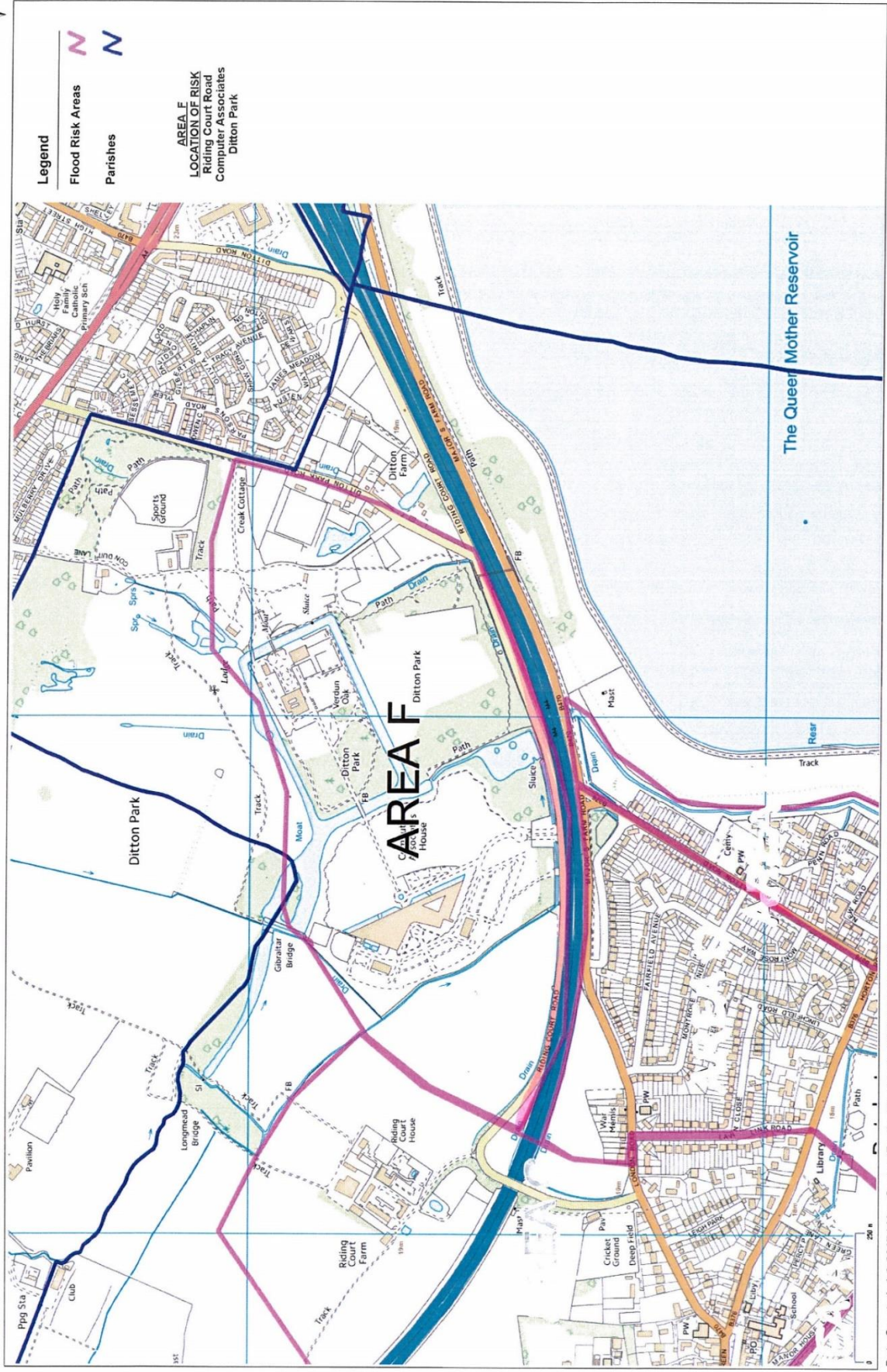
Datchet CP








# DATCHET FLOOD MARSHAL AREAS AREA F

Datchet CP



## 2. B - Flood Warnings and Actions to be taken

- **Know** the following Flood Warning symbols and what they mean.
- **Visit** the flood notice board outside Datchet Library, 8 Horton Road, SL3 9ER.
- **Sign up to** the E.A. text alerts by calling 0345 988 1188.
- **Visit** the EA web site for a 5 day flood risk report at <https://flood-warning-information.service.gov.uk>

<b>Trigger Level</b> <b>See Flood Notice Board outside Datchet Library</b>		<b>Self Help</b> <b>Actions</b>
	<b>Flood Alert</b> - Forecasts that indicate that flooding from rivers and groundwater may be possible. Forecast intense rainfall for rivers that respond very rapidly.	<b>Action</b> - Be prepared to act on your flood plan. Prepare a flood kit of essential items. Monitor local water levels from the E.A website
	<b>Flood Warning</b> - Heavy rainfall forecast to cause flash flooding of rivers and groundwater. Forecast flood from rivers and snow melt. Observed rising river levels notably on the Datchet Flood Pole (river front Windsor Road) Observation of blockages and defence failures. Actual flooding	<b>Action</b> - Protect yourself, your family and help others. Move family, pets and valuables to a safe place. Keep a flood kit ready. Turn off gas, electricity and water supplies if safe to do so. Put flood protection equipment in place.
	<b>Severe Flood</b> - Actual flooding where the conditions pose a significant risk to life and / or widespread disruption to communities. On-site observation from flooded locations. A breach in defences or failure of a barrier that is likely to cause significant risk to life. Professional judgement and discussions with partners.	<b>Action</b> - Stay in a safe place with a means of escape. Be ready should you need to evacuate from your home. Co-operate with the emergency services. Call 999 if you are in immediate danger. <b>Do not walk or drive through flowing flood water.</b>
<b>Warning No Longer In Force</b>	Risk of flooding has passed. Rivers back in banks, levels falling and no significant rain forecast Rivers back below trigger levels that activated initial warning Alerts issued but no resultant flooding and no further flooding is expected.	

## 2. C – Source and direction of flooding

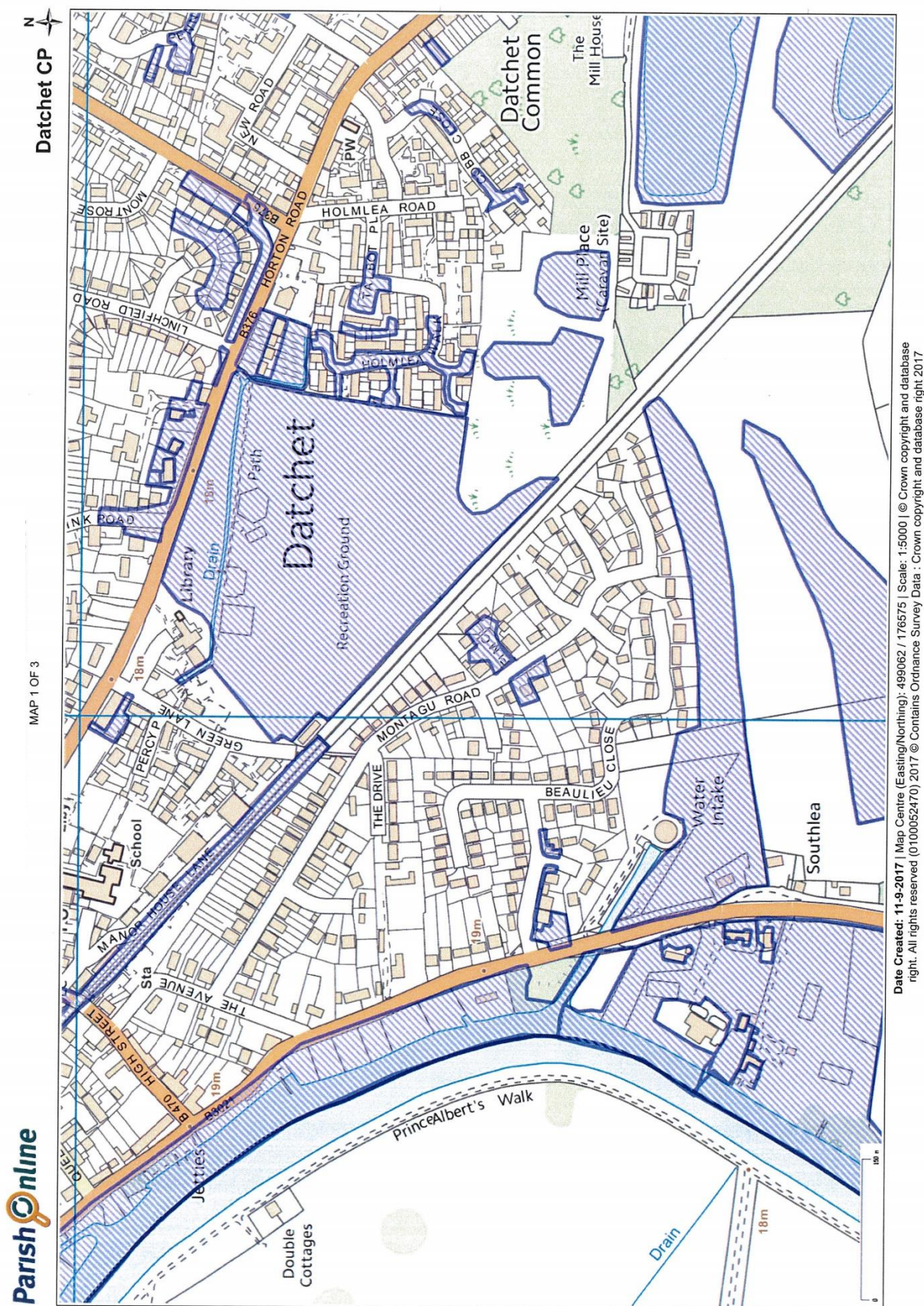
Be aware of the different types of flooding that can affect the village.

Source of flooding	Direction of flooding
<p><b>River flooding</b> - happens when a watercourse cannot cope with the water draining into it from surrounding land.</p> <p><b>Groundwater flooding</b> - results from water levels in the ground rising above surface levels. It is most likely to occur in areas situated over permeable rocks, called aquifers, or Thames Valley gravel beds..</p> <p><b>Surface water flooding</b> - happens when heavy rainfall overwhelms the drainage capacity of the local area.</p> <p><b>Sewer flooding</b> - happens when sewers are overwhelmed by heavy rainfall or when they become blocked. Land and property can be flooded with water contaminated with raw sewage as a result.</p>	<p>The direction of flooding cannot be guaranteed as water finds its own level. It could come up through manhole covers, from the river across land or even up through the ground (water table).</p>

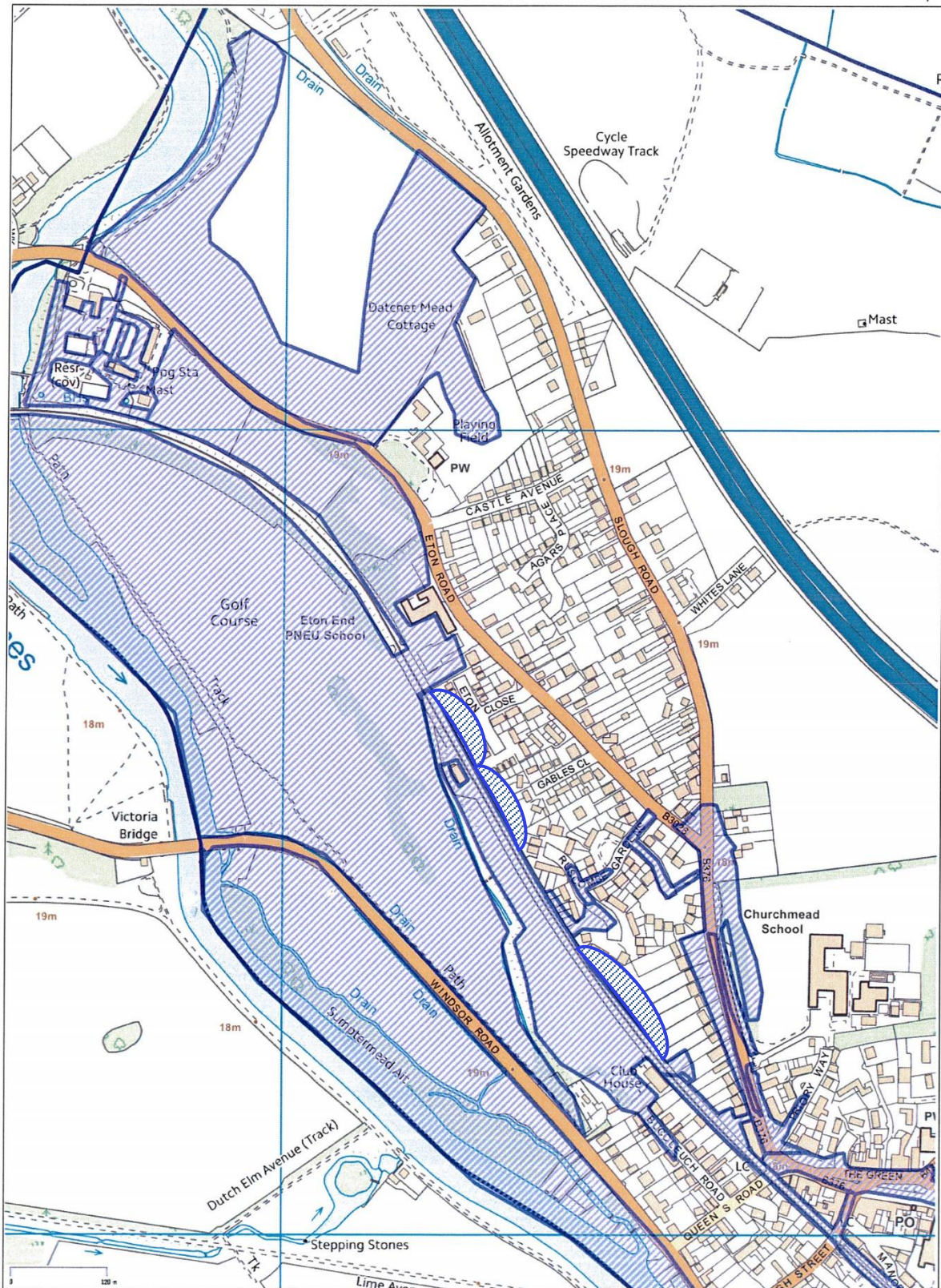


## 2. D Check the flooding history of your property

The next 3 Maps show the Risk of Flooding based upon the 2014 flood event.

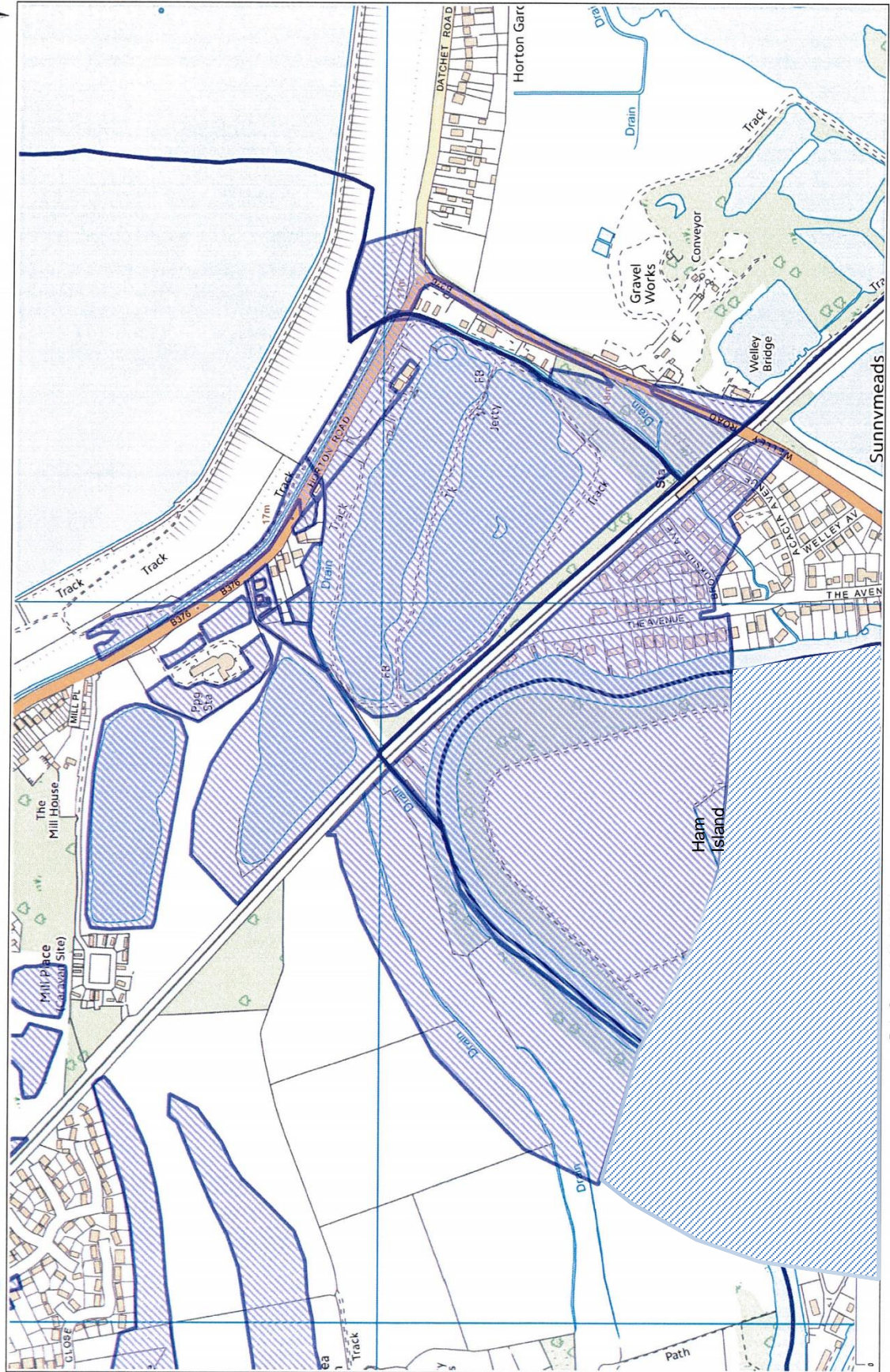






Date Created: 11-9-2017 | Map Centre (Easting/Northing): 498239 / 177727 | Scale: 1:6165 | © Crown copyright and database right. All rights reserved (0100052470) 2017 © Contains Ordnance Survey Data : Crown copyright and database right 2017










### 3. Actions to be taken during a flood

See the table below for the actions to be taken at each stage of a flood event and for sandbag information

#### 3. A – Local flood actions and Sandbags

Action / trigger	Local action	By who	Equipment required	Time required
 <b>Flood Alert</b>	Keeping gullies clear is critical to making sure water can drain away.	<b>Highways</b> RBWM & DPC	Cleaning equipment, gully suckers	1 Hour a day
 <b>Flood Warning</b>	Block the flow route where it may enter your property Listen to your local radio and TV weather forecasts for advice from the emergency services; Make sure you know how to locate the electricity isolation switch and gas main turn off points	<b>Properties are down to each individual homeowner.</b>  <b>Highways</b> RBWM and DPC agree road closures and diversions. Put in place traffic management solutions.	Placing flood boards across openings, blocking airbricks, creating sandbag walls or temporary defence systems	Depending on the size of your property.
 <b>Severe Flood</b>	Stay in your property, if safe to do so, until advised otherwise by the emergency services or the floodwater has receded. <b>Do not walk or drive through flowing floodwater.</b>	<b>Emergency Services</b> will advise on action and evacuations. RBWM and DPC to consider requesting military aid and identify suitable rendezvous points	Keep a copy of the evacuation plan showing safe routes  Wait for instructions on evacuation	

#### Sandbags

The Borough Council only provides sandbags to homes where there is an imminent risk of flooding. See the Boroughs web page for current information on sandbags at:-

[https://www3.rbwm.gov.uk/info/200160/emergencies/1057/extreme\\_weather](https://www3.rbwm.gov.uk/info/200160/emergencies/1057/extreme_weather)

**Royal Borough Emergency – Monday to Friday, 8am to 6pm 01628 683804**

**Royal Borough Emergency – Out of Hours 01753 853517**

It is strongly advised that residents who are aware that their homes are at high risk of flooding obtain sandbags from a builders' merchant to enable early preparation, as at times of flooding the Borough Council's contractor may not be able to reach all properties at imminent risk before flooding occurs.

Post Flood Event – Contaminated sandbags to be removed and destroyed by RBWM.

### 3. C – Flood Marshals / Flood Wardens

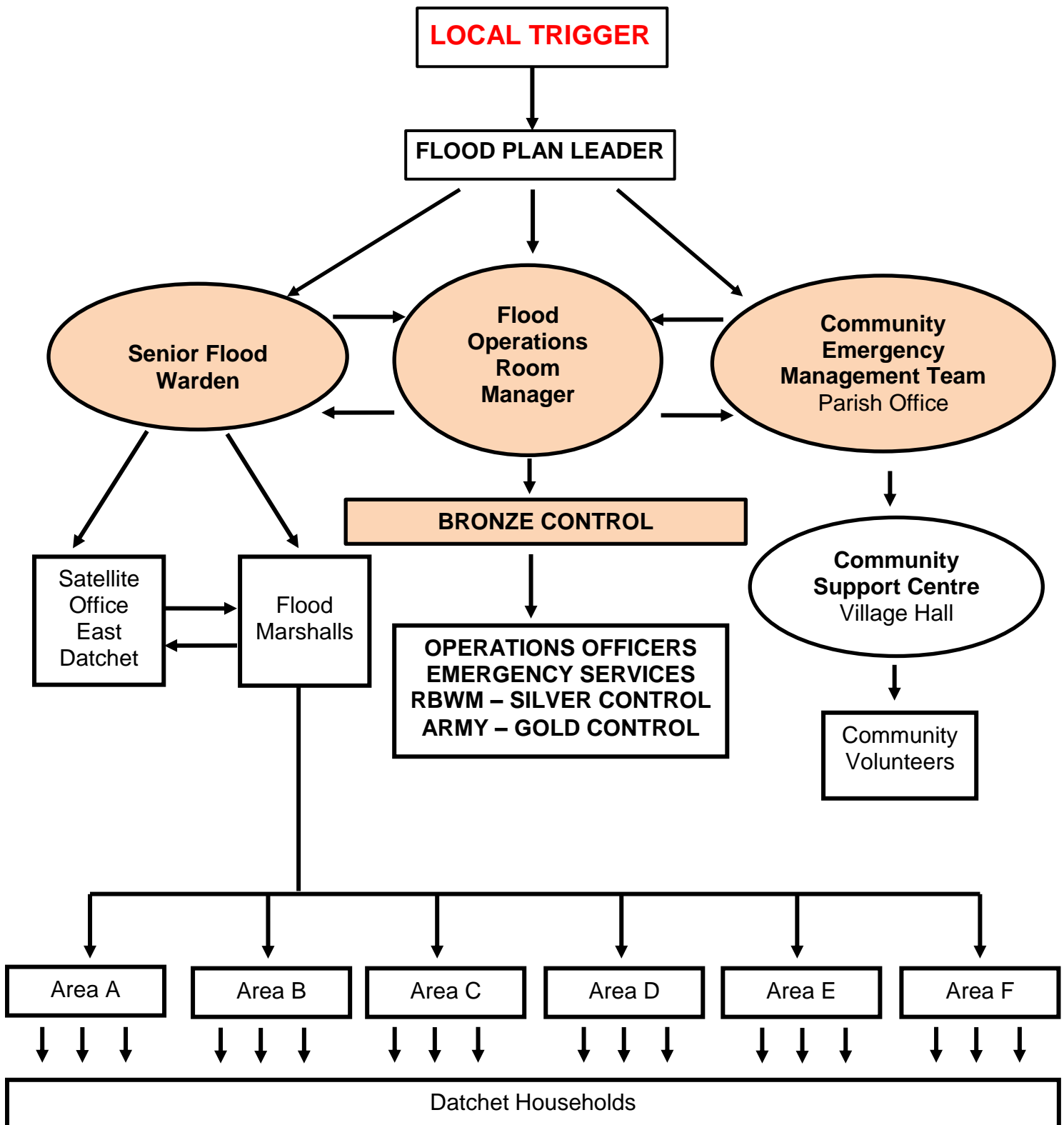
Coordinator and DPC Flood Plan Leader: Cllr Ian Thompson informs Operations Room Manager, Flood Wardens and Community Emergency Management Team (CEMT) who cascade to Flood Marshals and Community Support Centre/Volunteers Manager

**NOTE: Full details of Personnel, Wardens and Marshals and activities to support residents is set out in the Full Community Flood Plan held by DPC, RBWM and EA but is withheld in the published 'unrestricted' version to protect confidentiality.**

NAME		CONTACT DETAILS
Cllr. Ian Thompson	DPC Flooding Spokesperson DCFP Leader	<b>RESTRICTED TO PROTECT CONFIDENTIALITY ANY QUERIES TO BE MADE TO THE PARISH COUNCIL OFFICE ON 01753 773499</b>
Ward Cllr. David Cannon	Operations Room Manager	
Cllr. Andrew Clemens	Datchet Senior Flood Warden	
Cllr..Denny Loveridge	Satellite Site Flood Warden	
DPC Chairman DPC Vice-Chairman (See web site for current details)	Community Emergency Management Team Leaders	
TBC	Community Support Centre & Volunteer Manager	
TBC	Flood Marshal <b>Area A (South)</b>	
TBC	Communication <b>Area A</b>	
TBC	Flood Marshal <b>Area A</b>	
TBC	Flood Marshal <b>Area A</b>	
TBC	Flood Marshal <b>Area B</b>	
TBC	Flood Marshal <b>Area C</b>	
TBC	Flood Marshal <b>Area C</b>	
Dean Smith	Flood Marshal (Fire Service Liaison) <b>Area D</b>	
Cllr. Monica Davies	Flood Marshal <b>Area D</b>	
Cllr. Denny Loveridge	Flood Marshal <b>Area E</b>	

**All details are correct at the time of issue – but will be re-confirmed and updated should a flood event occur**

The following diagram depicts the Cascade Structure  
for a flood response





### 3. D – Important telephone numbers

Organisation	Telephone (office hours)	Telephone (out of hours)
Floodline	0845 988 1188	0845 988 1188
Datchet Parish Council	01753 773499	07519 750924
Environment Agency	08708 506506	0800 807060
RBWM Emergency Control Room	01628 798888	01753 853517
Fire & Rescue Service	999	999
Police	999	999
Ambulance Service	999	999
Water Company	0800 316 9800	0800 316 9800
Electricity Company	0800 111 999	0800 111 999
Gas Company	0800 111 999	0800 111 999
Radian Housing Association	1753 44	

**All details are correct at the time of issue – but will be re-confirmed and updated should a flood event occur**

### 3. E – Available resources

Organisation	Resource	Number	Location
Datchet Parish Council	Tractor and trailer	1	Parish Yard, Green Lane Datchet
Datchet Parish Office	Parish Office	The Parish Office will become <b>BRONZE CONTROL</b> during a flood	1, Allen Way, Datchet
Datchet Village Hall	Village Hall	The hall can hold up to 170 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets requirements etc.	The Village Hall, 3 Allen Way, Datchet.

<b>Datchet Village Hall</b>	Village Hall Foyer	The Foyer of the Village Hall will become the <b>Community Support Centre</b> maned by a team of volunteers. There will be hot drinks and food available to all those who need it.	The Village Hall, 3 Allen Way, Datchet.
<b>St. Mary's Church</b>	Church plus hall	Can hold up to 400 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets requirements etc.	St. Mary's Church, The Green, Datchet.
<b>Datchet Baptist Church</b>	Church plus hall	Can hold up to 100 people. Anyone evacuated should take with them, warm clothing, a torch, food, drink, medicines, children's toys and pets	Datchet Baptist Church, London Road, Datchet.

### 3. F – Arrangements between authorities

<b>Organisation(s)</b>	<b>Agreed arrangement</b>
<b>Datchet Parish Council</b>	Will Action the Community Emergency Management Team and the Parish Office will become BRONZE CONTROL
<b>Computer Associates, Appleton Park, Major Farm Road, Datchet</b>	Datchet Parish Council has identified the Datchet Rest Centre to be located with agreement with C.A.
<b>The Datchet Health Centre</b>	The Datchet Health Centre hold lists of recognised vulnerable residents. Anyone on these lists will be treated as a priority.
<b>RSPCA</b>	The Borough has limited arrangements with the RSPCA / State Veterinary Service and some local Veterinary clinics.
<b>Ditton Farm</b>	Tractors and Telehandler (fork lift)
<b>Upton Car Park</b>	Parking of cars height restriction (6'3")
<b>RBWM</b>	RBWM can arrange transport from Survivor Centres to Rest Centres using RBWM mini buses (Wheelchair adaptable) and a private bus / coach companies. To provide sandbags to homes only where there is an imminent risk of flooding Post Flood Event – Contaminated sandbags to be removed and destroyed by RBWM.

### 3. G – Vulnerable community, properties and locations

<b>Name</b>	<b>Address</b>	<b>Daytime telephone</b>	<b>Evening telephone</b>	<b>Assistance required</b>
<b>Datchet St. Mary's School</b>	The Green, Datchet,	01753 542982		Pupils & Staff
<b>Churchmead School</b>	Priory Way, Datchet	01753 211330		Pupils & Staff
<b>Eton End School</b>	Eton Road, Datchet	01753 541075		Pupils & Staff
<b>Moores Court, Sheltered Housing</b>	New Road, Datchet	0300 123 1567		Elderly Residents & Staff
<b>The White House</b>	Horton Road, Datchet	01753 541595		Residents & Staff
<b>Datchet Health Centre</b>	Green Lane, Datchet	01753 541268	01189365390	Patients & Staff
<b>Datchet Village Pharmacy</b>	The Green Datchet	01753 541786		Customers & Staff
<b>Little Cygnets</b>	Datchet St. Mary's, The Green Datchet	01753 582564		Students & Staff
<b>The Manor Hotel</b>	The Green, Datchet	01753 543442		Customers & Staff
<b>The Royal Stag</b>	The Green Datchet	0871 951 1000		Customers & Staff
<b>Residential Home</b>	Pococks lane			Elderly Residents & Staff
<b>The Bridge Café</b>	24 The Green, Datchet			Customers & Staff



#### **4. Actions to be taken after a flood**

**Please See the E.A. Document - 'What to do Before, During & After a Flood'**

**Please also see our Flood Awareness Information Leaflet available in the Parish Office, The Bridge, and Datchet Library.**

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